



Code No. 1158 / O / E

**FACULTY OF MANAGEMENT**

**M.B.A. II – Semester (OLD) & (Evening) Examination, May / June 2019**

**Subject: Human Resource Management**

**Course No. 2.1**

**Time: 3 Hours**

**Max. Marks: 80**

**Note: Answer all the questions.**

**PART – A (10x2 = 20 Marks)  
[Short Answer Type]**

**1. Answer the following in not more than 75 words.**

- a) HR Matrix
- b) Job Analysis
- c) E-Recruitment
- d) Cohort analysis
- e) Quality of Work Life
- f) Golden Shake Hand
- g) HR Outsourcing
- h) Grievance
- i) Competence Mapping
- j) HRM Typology

**PART – B (5x12 = 60 Marks)  
[Essay Answer Type]**

**Note: Answer all the questions by using internal choice.**

- 2 a) Critically examine the role of HRM in changing environment.  
**OR**  
b) Discuss the scope and functions of HRM.
- 3 a) Explain critically the system exchange model of job analysis.  
**OR**  
b) Examine Kirkpatrick Model of Training.
- 4 a) Explain the methods of Job Evaluation.  
**OR**  
b) Explain the methods of Performance Appraisal of Human Resource.
- 5 a) What is the HR utility framework? Explain.  
**OR**  
b) Enumerate the importance of Employee Engagement Index.
- 6 a) Explain the different components of HRM strategies.  
**OR**  
b) "Emotionally balanced workforce displays higher levels of competence at work". Discuss.

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